rhythm

<u>Electricity Facts Label • Rhythm</u> PowerShift Select 12 - 12 month plan AEP North **Electricity Price**

| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
|------------------------|---------|----------|----------|
| Average price per kWh: | 16.7¢ | 16.4¢ | 16.2¢ |

The average price calculation during the Plan Term is based on the usage profile referred to in the pricing components of the Energy Charge Breakdown below.

| This price | disclosuro | ic bacad | on the | following | components: |
|------------|------------|----------|----------|-----------|-------------|
| | uisciosule | is puseu | UII LIIE | TOHOWING | components. |

| 5 1 |
|-------------------------------------|
| \$0 per month |
| See chart below |
| 5.130¢ per kWh and \$3.21 per month |
| |

The AEP North Delivery Charges on this EFL reflect the delivery charges that AEP North is currently charging; AEP North Delivery Charges (i) include all recurring charges from AEP North, (ii) can be changed by AEP North at any time, and (iii) are passed through to you without-mark-up. This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and AEP North Delivery Charges. Any nonrecurring fees from the TDSP will be passed through without mark-up.

Energy Charge Breakdown

| Energy Charge Period | Energy Charge Hours | Energy Charge Rate (¢ per kWh) | Expected Usage |
|----------------------|---|-----------------------------------|----------------|
| Off-peak | 12:00am - 5:59pm, 10:00pm - 11:59pm, | 7.066¢ | 77.00% |
| On-peak | 6:00pm - 9:59pm, | 23.801¢ | 23.00% |

On-peak: High-demand time when electricity costs more. Shift usage to the Off-peak periods to save money. Off-peak: Low-demand time when electricity costs less. You're encouraged to use electricity-heavy items during this period for cost savings.

Your average price per kWh each billing cycle is determined by using the applicable energy charge above and the following formula: Price per kWh = ((Base Charge) + (Monthly billed kWh usage during Off-peak Hours * Off-peak Energy Charge) + (Monthly billed kWh usage during On-peak Hours * On-peak Energy Charge) + (AEP North Energy Delivery Charges)) / all Monthly billed kWh usage.

If Rhythm receives incomplete interval data from your Transmission and Distribution Service Provider (TDSP), Rhythm may estimate your usage for missing periods based on historical data from your meter. A multi-day average of recent interval data will be used to estimate usage for missing intervals and the estimates will be used to calculate your monthly bill. When there is a difference between the monthly meter read and the monthly total of the actual or estimated interval data, the usage difference will be allocated based on your usage profile for that billing period. If less than 50% of the interval data is received from the TDSP or Rhythm estimates it, the usage difference between the monthly meter read and monthly total of the actual or estimated interval data will be applied based on the (Expected Usage) located the in "Energy Chart Breakdown" above.

Other Key Terms and Questions See Standard Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

| Type of Product | Fixed | |
|--|---|--|
| Contract Term | 12 months | |
| Do I have a termination fee or any fees associated with terminating service? | An early termination fee in the amount of \$20 (twenty dollars) for each whole month remaining in the contract term will be assessed. Customers switching or moving to a service location to Rhythm for the first time may cancel within the first thirty (30) days of switching to Rhythm without incurring an early termination fee. | |
| Can my price change during the contract period? | Yes | |
| If my price can change, how will it change and by how much? | The average price may change to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees. Your energy charge from Rhythm will not change unless federal, state or local laws or regulatory actions impose new or modified fees or costs on Rhythm that are beyond Rhythm's control. | |
| What other fees may I be charged? | For other non-recurring fees that may be charged, please reference the Billing section of your Terms of Service. | |
| Is this a pre-pay or pay-in-advance product? | No | |
| Does Rhythm purchase distributed renewable generation? | No, not under this plan. A customer interested in participating in Rhythm's distributed renewable generation buyback program needs to contact Rhythm Customer Care to enroll in a plan that offers that program. | |
| Renewable content | 100% renewable | |
| Statewide average for renewable content | 33% renewable | |

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gotrhythm.com e-mail: support@gotrhythm.com phone: +1 888-7RHYTHM Chat: Mon - Fri: 8am to 8pm | Sat - Sun: 9am to 3pm & Phone: Mon - Fri: 8am to 8pm | Sat: 9am to 3pm PUCT Certificate Number #10279. Version 9.0