rhythm

Electricity Facts Label • Rhythm
PowerShift Payback 12 - 12 month plan
TNMP

DATE 11/20/2026

Electricity Price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	15.3¢	15.1¢	15.0¢

The average price calculation during the Plan Term is based on the usage profile referred to in the pricing components of the Energy Charge Breakdown below.

This price disclosure is based on the following components:

Base Charge: $9.95 per month
Energy Charge: See chart below
Auto Pay & Paperless Credit: $5.00 per month
Connected Thermostat Credit: $10.00 per month
TNMP Delivery Charge: 7.7710¢ per kWh and $7.56 per month

The Auto Pay and Paperless Communication Credit will not be applied to any billing cycle in which any of the following occur: (1) you opt out of (or otherwise cause to stop) Auto Pay or Paperless Communications,(2) you fail to maintain a valid email address on file, or (3) your most recent invoice becomes overdue due to Auto Pay failure resulting from either a lack of funds or incorrect payment information. You will remain eligible to receive the Auto Pay and Paperless Communication Credit even if you ask Rhythm to send you a physical copy of your bill via regular mail, which you may do at any time by contacting Rhythm's customer support team.

If (i) your Connected Thermostat is offline for any reason for more than 48 consecutive hours during a billing cycle, (ii) 3 or more Overrides occur within a Billing Cycle, (iii) you un-enroll your Connected Thermostat from Rhythm's Connected Thermostat Program during a Billing Cycle, (iv) your Connected Thermostat not being brought back online within 5 days of a notification from Rhythm that your Connected Thermostat is offline, or (v) any previous Rhythm invoice for electricity service being unpaid and past due at the end of the Billing Cycle, Rhythm reserves the right not provide you with the Connected Thermostat Credit for a Billing Cycle.

The TNMP Delivery Charges on this EFL reflect the delivery charges that TNMP is currently charging; TNMP Delivery Charges (i) include all recurring charges from TNMP, (ii) can be changed by TNMP at any time, and (iii) are passed through to you without-mark-up. This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, Auto Pay & Paperless Credit, Connected Thermostat Credit, and TNMP Delivery Charges. Any nonrecurring fees from the TDSP will be passed through without mark-up.

Energy Charge Breakdown

Energy Charge Period	Energy Charge Hours	Energy Charge Rate (¢ per kWh)	Expected Usage
Off-peak	**January - March:** 12:00am - 5:59am, 9:00am - 5:59pm, 10:00pm - 11:59pm, **April - December:** 12:00am - 5:59pm, 10:00pm - 11:59pm,	5.06¢	77.00%
Seasonal on-peak	**January - March:** 6:00am - 8:59am	9.593¢	3.00%
On-peak	**January - December:** 6:00pm - 9:59pm	14.422¢	20.00%

Off-peak: Low-demand time when electricity costs less. You're encouraged to use electricity-heavy items during this period for cost savings. On-peak: High-demand time when electricity costs more. Shift usage to the Off-peak periods to save money. Seasonal on-peak: Limit heavy appliance usage and reduce AC/heat (especially electric) during this period.

Your average price per kWh each billing cycle is determined by using the applicable energy charge above and the following formula:
*Price per kWh = ((Base Charge) + (Monthly billed kWh usage during Off-peak Hours * Off-peak Energy Charge) + (Monthly billed kWh usage during Seasonal on-peak Hours * Seasonal on-peak Energy Charge) + (Monthly billed kWh usage during On-peak Hours * On-peak Energy Charge) + (TNMP Energy Delivery Charges)) / all Monthly billed kWh usage.*

If Rhythm receives incomplete interval data from your Transmission and Distribution Service Provider (TDSP), Rhythm may estimate your usage for missing periods based on historical data from your meter. A multi-day average of recent interval data will be used to estimate usage for missing intervals and the estimates will be used to calculate your monthly bill. When there is a difference between the monthly meter read and the monthly total of the actual or estimated interval data, the usage difference will be allocated based on your usage profile for that billing period. If less than 50% of the interval data is received from the TDSP or Rhythm estimates it, the usage difference between the monthly meter read and monthly total of the actual or estimated interval data will be applied based on the (Expected Usage) located the in "Energy Chart Breakdown" above.

Other Key Terms and Questions

See Standard Terms of Service statement for full listing of fees, deposit policy, and other terms.

I understand that this is a paperless product. By signing up, I agree to receive all of the following documents electronically by email: (1) welcome packet, (2) bills, (3) contract documents, and (4) contract-related notices, which include contract expiration notices and disconnect notices. I agree that I have provided Rhythm with a valid email address and understand I will not receive my bills via regular postal mail.

The terms that apply to and more information about Rhythm's Connected Thermostat Program can be found at:
cdn.gotrhythm.com/Rhythm_Device_Management_Program_Terms.pdf

See the next page for the disclosure chart.

Disclosure Chart

Type of Product	Fixed
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	An early termination fee in the amount of $20 (twenty dollars) for each whole month remaining in the contract term will be assessed. Customers switching or moving to a service location to Rhythm for the first time may cancel within the first thirty (30) days of switching to Rhythm without incurring an early termination fee.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	The average price may change to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees. Your energy charge from Rhythm will not change unless federal, state or local laws or regulatory actions impose new or modified fees or costs on Rhythm that are beyond Rhythm's control.
What other fees may I be charged?	For other non-recurring fees that may be charged, please reference the Billing section of your Terms of Service.
Is this a pre-pay or pay-in-advance product?	No
Does Rhythm purchase distributed renewable generation?	No, not under this plan. A customer interested in participating in Rhythm's distributed renewable generation buyback program needs to contact Rhythm Customer Care to enroll in a plan that offers that program.
Renewable content	100% renewable
Statewide average for renewable content	37.2% renewable

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