

Electricity Facts Label • Rhythm Simply Green 18 - 18 month plan

AEP North

Electricity Price

| Average monthly use: | 500 kWh | 1000 kWh | 2000 kWh |
|------------------------|---------|----------|----------|
| Average price per kWh: | 21.1¢ | 19.6¢ | 18.9¢ |

This price disclosure is based on the following components:

Base Charge:\$8.95 per monthEnergy Charge:14.053¢ per kWhAEP North Delivery Charge:4.106¢ per kWh\$5.88 per month

AEP North Delivery Charges include all recurring charges passed through without mark-up.

This price disclosure is an example based on average prices - your average price for electricity service will vary according to your usage. The price you pay each month will consist of the Base Charge, Energy Charge, and AEP North Delivery Charges. Any nonrecurring fees from the TDSP will be passed through without mark-up.

Other Key Terms and Questions

See Standard Terms of Service statement for full listing of fees, deposit policy, and other terms.

| | Disclosure Chart | | |
|--|--|--|--|
| Type of Product | Fixed | | |
| Contract Term | 18 months | | |
| Do I have a termination fee or any fees associated with terminating service? | A termination fee will be assessed if this Contract is canceled after the first thirty (30) days in the amou of \$10 (ten dollars) for each whole month remaining in the Contract term. | | |
| Can my price change during the contract period? | Yes | | |
| If my price can change, how will it change and by how much? | The average price may change to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees. Your energy charge from Rhyt will not change unless federal, state or local laws or regulatory actions impose new or modified fees or costs on Rhythm that are beyond Rhythm's control. | | |
| What other fees may I be charged? | Late Payment Penalty of 5%, Non-sufficient funds fee, Disconnect for Non Payment Transaction Fee; see https://cdn.gotrhythm.com/RhythmTOS_en.pdf | | |
| Is this a pre-pay or pay-in- advance product? | No | | |
| Does Rhythm purchase distributed renewable generation? | Yes - Rhythm provides bill credits for distributed renewable generation at the Energy Charge rate, but terms and conditions, which can be found in the billing section of your terms of service https://cdn.gotrhythm.com/RhythmTOS_en.pdf, apply. Customers interested in participating in Rhythm distributed renewable generation buy-back program need to contact Rhythm Customer Care to enroll. | | |
| Renewable content | 100% renewable; see https://cdn.gotrhythm.com/RhythmTOS_en.pdf | | |
| Statewide average for renewable content | 25% renewable | | |

Rhythm Ops, LLC, d/b/a Rhythm • 24 Greenway Plaza Dr. , Suite 610, Houston, TX 77046 gotrhythm.com, e-mail: support@gotrhythm.com, phone: 1-888-7-RHYTHM,

8am-8pm CT, Monday - Friday, 9am-3pm CT, Saturday and Sunday • PUCT Certificate Number #10279 • Version 5.0